

Test Cases	Pre condition	Expected Result	Actual Result	Post condition	Pass/Fail	Test Owner
The user registration process should be evaluated to confirm that users may register with legitimate information.					<input type="checkbox"/>	
Login and logout features should be tested to guarantee that users can log in and out of the website					<input type="checkbox"/>	
Verify that users may change and recover their passwords if they forget them					<input type="checkbox"/>	
The profile update capability should be validated to confirm that the user's profile information					<input type="checkbox"/>	
Ensure that users can delete their accounts if they no longer require them.					<input type="checkbox"/>	
The policy creation process should be checked to ensure that valid details					<input type="checkbox"/>	
Ensure that user-made policy modifications are properly reflected					<input type="checkbox"/>	
Ensure that the policy can be deleted if the user no longer needs it					<input type="checkbox"/>	
The premium calculation capability should be evaluated to ensure that the premium amount is computed correctly					<input type="checkbox"/>	
Ensure that consumers can take advantage of the website's discounts and promotions.					<input type="checkbox"/>	
Ensure that users can submit claims with accurate details					<input type="checkbox"/>	
Ensure that claims are assigned to the correct department or individual for evaluation and that the claim status is updated					<input type="checkbox"/>	
Ensure that claims are settled within the agreed-upon time limit					<input type="checkbox"/>	
Ensure that the settlement amount is calculated accurately based on the policy coverage					<input type="checkbox"/>	
Ensure that users can see the current status of their claims, any modifications, and the expected time to resolve the claim					<input type="checkbox"/>	
Ensure that the website can detect and prevent fraudulent claims, the fraud detection feature should be evaluated					<input type="checkbox"/>	
Ensure that the website can safely integrate with the payment gateway provider.					<input type="checkbox"/>	
Ensure that the website can communicate with the payment gateway provider					<input type="checkbox"/>	
Verify that payment transactions are performed correctly, the payment processing capability should be tested.					<input type="checkbox"/>	
Ensure that payment parameters such as payment amount, payment method, and payment date are accurately handled					<input type="checkbox"/>	
Ensure that the payment status is updated on time					<input type="checkbox"/>	
Ensure that users can seek refunds or cancel payments as needed.					<input type="checkbox"/>	
Ensure that the refund or cancellation request is correctly processed and that the payment details are correctly updated in					<input type="checkbox"/>	
Secure and satisfies industry standards, secure payment processing capabilities should be tested.					<input type="checkbox"/>	
Ensure that users receive a payment confirmation.					<input type="checkbox"/>	
Ensure that the payment confirmation contains payment details such as the payment amount, payment method, and paym					<input type="checkbox"/>	
Ensure that users can easily and accurately upload their papers.					<input type="checkbox"/>	
Ensure that users may upload documents in the proper format,					<input type="checkbox"/>	
Confirm that the uploaded documents are correctly processed by the website					<input type="checkbox"/>	
Ensure that the website can handle documents, such as extracting text, photos					<input type="checkbox"/>	
Evaluated to guarantee that users can easily and accurately retrieve their documents					<input type="checkbox"/>	
Ensure that users can retrieve documents by searching for them using relevant keywords					<input type="checkbox"/>	
Evaluated to guarantee that the website can safely store and retrieve documents.					<input type="checkbox"/>	
Ensure that the documents are stored in a safe database or file system, and that access to them is controlled based on the					<input type="checkbox"/>	
Checked to guarantee that the authenticity and validity of the uploaded documents can be verified.					<input type="checkbox"/>	
Ensure that the website can validate the document's metadata					<input type="checkbox"/>	
Verify that users can quickly and accurately contact the customer care team.					<input type="checkbox"/>	
Ensure that users can quickly and accurately contact the customer support team via chat support.					<input type="checkbox"/>	

Ensure that users may start a chat session with the support team and that the support team responds in a timely and effective manner.					<input type="checkbox"/>	
Ensure that users may simply and accurately contact the customer support team via email support.					<input type="checkbox"/>	
Ensure that users may send an email to the support team with the appropriate information,					<input type="checkbox"/>	
Ensure that users can quickly and accurately contact the customer support team via phone support.					<input type="checkbox"/>	
Ensure that the representative can provide effective solutions to the user's questions or difficulties.					<input type="checkbox"/>	
Ensure that the support team can respond to users' queries or issues in a timely and effective manner					<input type="checkbox"/>	
Ensure that the support team can reply to the user's questions or difficulties					<input type="checkbox"/>	
Verify that users can generate accurate and relevant reports.					<input type="checkbox"/>	
Check that the website can accurately and safely analyze the data.					<input type="checkbox"/>	
Ensure that users may export created reports in different formats					<input type="checkbox"/>	
Ensure that customers can customize the generated reports according to their needs.					<input type="checkbox"/>	
Ensure that that access to generated reports is restricted based on user role and authorization.					<input type="checkbox"/>	
Ensure that users may select the appropriate policy type					<input type="checkbox"/>	
Ensure that the website can generate correct and appropriate quotes					<input type="checkbox"/>	
Ensure that users may compare quotations for different insurance.					<input type="checkbox"/>	
Ensure that users may share quotes with others, such as relatives and friends.					<input type="checkbox"/>	
Ensure that users may buy the chosen policy after receiving the quote.					<input type="checkbox"/>	
Ensure that website's integration with third-party services such as payment gateways and social networking platforms.					<input type="checkbox"/>	
Examine the website's security features, such as HTTPS protocol, firewalls, and encryption protocols					<input type="checkbox"/>	
Check sure the website supports several languages and that the translated material is accurate and well-formatted.					<input type="checkbox"/>	
Check the website's accessibility for persons with disabilities					<input type="checkbox"/>	
Examine the website from the perspective of a typical user to ensure that it is easy to navigate					<input type="checkbox"/>	
Check website's performance under various conditions, such as high traffic or slow internet bandwidth					<input type="checkbox"/>	
Check that the APIs used by the website are working properly					<input type="checkbox"/>	
Testing the integration of several website components such as a policy buying process, claims to process					<input type="checkbox"/>	
Check the website's ability to accommodate a large number of concurrent users					<input type="checkbox"/>	
Ensure that there is no any usability flaws, such as confused navigation, imprecise instructions, or broken links.					<input type="checkbox"/>	
Examine the website for vulnerabilities to cross-site scripting attacks,					<input type="checkbox"/>	
Evaluate the website's capacity to handle various forms of data, such as alphanumeric letters, special characters, and numbers					<input type="checkbox"/>	
Verify that each user role, such as user, admin, or agent, has the required access and permissions.					<input type="checkbox"/>	
Ensures that the website conforms with industry standards such as HIPAA, GDPR, or PCI-DSS					<input type="checkbox"/>	
Ensure that it distributes policy updates, payment reminders					<input type="checkbox"/>	
Ensure that users can readily share or promote policy-related content					<input type="checkbox"/>	
Ensure that users can locate the information they need, such as policy details, support articles					<input type="checkbox"/>	
Ensure that it provides a smooth and consistent user experience across multiple platforms					<input type="checkbox"/>	
Evaluate the website's performance on low-end devices,					<input type="checkbox"/>	
Examine the website's compatibility across different browser versions and platforms					<input type="checkbox"/>	
Check the website's ability to handle dynamic content, such as videos, animations					<input type="checkbox"/>	
Verify that the website's backup and recovery system can restore user data					<input type="checkbox"/>	

Ensure that it accurately identifies the user's location and provides relevant information and services.					<input type="checkbox"/>	
Check that the price and insurance options on the website are based on correct geolocation data					<input type="checkbox"/>	
Ensure that cookies are used appropriately and securely					<input type="checkbox"/>	
Ensure that when errors occur, users receive clear and useful error messages					<input type="checkbox"/>	
Verify that the website's data encryption system encrypts sensitive user data, such as passwords and payment information					<input type="checkbox"/>	
Test the website's session management system to confirm that it handles user sessions securely					<input type="checkbox"/>	
Check the website's content management system to make that it has a user-friendly interface					<input type="checkbox"/>	
Verify that the website's social proof elements, such as user testimonials, reviews, or ratings					<input type="checkbox"/>	
check that it employs robust and up-to-date encryption techniques					<input type="checkbox"/>	
Ensure that SSL/TLS certificates are properly validated.					<input type="checkbox"/>	
Ensure that best practices for on-page optimization, such as metadata, headings, and keywords					<input type="checkbox"/>	
Check to see if the website's marketing and promotions are effective and appealing to users					<input type="checkbox"/>	
Confirm that the website complies with user data privacy requirements, such as the GDPR or the CCPA,					<input type="checkbox"/>	
Ensure that the website complies with relevant insurance regulations and requirements					<input type="checkbox"/>	
Test to see if the website connects successfully with insurance providers					<input type="checkbox"/>	
Verify to see if the website interfaces successfully with healthcare providers					<input type="checkbox"/>	
Ensure that the website's test data management is effective,					<input type="checkbox"/>	
Ensure that the website's DevOps pipeline is efficient and effective					<input type="checkbox"/>	
Confirm that the website has adequate risk management processes in place for third-party systems and services					<input type="checkbox"/>	